

Tenants', Leaseholders' and Residents' Consultative Forum

AGENDA

DATE: Wednesday 31 October 2012

TIME: 7.30 pm

VENUE: Committee Rooms 1 & 2,
Harrow Civic Centre

MEMBERSHIP (Quorum 3 Council Members)

Chairman: Councillor Bob Currie

Councillors:

Mano Dharmarajah

Mrs Camilla Bath (VC)
Kam Chana

Representatives of Individual Housing Estate Tenants' and Residents' Associations

Reserve Members:

1. Victoria Silver
2. Ben Wealthy

1. Susan Hall
2. Barry Macleod-Cullinane

Contact: Nicola Fletcher, Democratic & Electoral Services Officer
Tel: 020 8416 8050 E-mail: nicola.fletcher@harrow.gov.uk

AGENDA - PART I

1. ATTENDANCE BY RESERVE MEMBERS

To note the attendance at this meeting of any duly appointed Reserve Members.

Reserve Members may attend meetings:-

- (i) to take the place of an ordinary Member for whom they are a reserve;
- (ii) where the ordinary Member will be absent for the whole of the meeting; and
- (iii) the meeting notes at the start of the meeting at the item 'Reserves' that the Reserve Member is or will be attending as a reserve;
- (iv) if a Reserve Member whose intention to attend has been noted arrives after the commencement of the meeting, then that Reserve Member can only act as a Member from the start of the next item of business on the agenda after his/her arrival.

2. DECLARATIONS OF INTEREST

To receive declarations of disclosable pecuniary or non pecuniary interests, arising from business to be transacted at this meeting, from:

- (a) all Members of the Forum;
- (b) all other Members present.

3. MINUTES (Pages 1 - 26)

That the minutes of the meeting held on 17 July 2012 and of the special meetings held on 26 September 2012 be taken as read and signed as correct records.

4. PUBLIC QUESTIONS

To receive questions (if any) from local residents or organisations under the provisions of Executive Procedure Rule 51 (Part 4D of the Constitution).

5. PETITIONS

To receive petitions (if any) submitted by members of the public/Councillors under the provisions of Executive Procedure Rule 49 (Part 4D of the Constitution).

6. DEPUTATIONS

To receive deputations (if any) under the provisions of Executive Procedure Rule 50 (Part 4D of the Constitution).

7. INFORMATION REPORT: RENT AND HOUSING FINANCE OVERVIEW WORKSHOP (Pages 27 - 30)

Report of the Divisional Director of Housing Services

8. INFORMATION REPORT - RESIDENT SERVICES MANAGER'S REPORT AND FEEDBACK FROM OTHER COUNCIL LED RESIDENT INVOLVEMENT ACTIVITIES (Pages 31 - 38)

Report of the Divisional Director of Housing Services

9. INFORMATION REPORT - HOUSING COMPLAINTS HANDLING (Pages 39 - 44)

Report of the Divisional Director of Housing Services

10. INFORMATION REPORT - HEAD OF ASSET MANAGEMENT'S REPORT (Pages 45 - 52)

Report of the Divisional Director of Housing Services

11. SUGGESTIONS FOR AGENDA ITEMS FOR NEXT MEETING

12. ANY OTHER URGENT BUSINESS

Which cannot otherwise be dealt with.

13. DATE OF NEXT MEETING

To note that the next meeting will be held at 2.00pm on Wednesday 19 December 2012

AGENDA - PART II - NIL